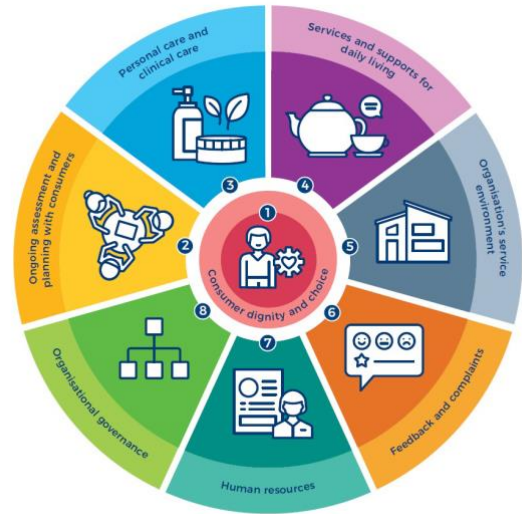


Glow Healthcare Agency



Welcome to Glow Healthcare Agency

The Home Care package covers a wide range of services to help you live independently at home and participate in your community. Packages are designed to be flexible and adaptable to your needs.

Choosing an approved Home Care Package Provider like Glow Healthcare Agency will guarantee you better support, sound advice and effective management of your funds.

We'll help you tailor your package to suit your needs. And if your needs change, your services can change too. *We're here for you.*

Services catered to your needs

In Home Services

- Household Tasks & Cleaning
- Meal Preparation & Healthy Eating Advice
- In Home Respite
- Laundry Service
- Gardening & Handyman Jobs
- Home Maintenance & Repairs
- Home Modifications
- Shopping Assistance
- Trades Services (Plumbers, Electricians)
- Pest Control



Health & Wellness

- Personal Care
- Continence Products
- Podiatry
- Occupational Therapy
- Massage Physiotherapy
- Medical & Mobility Equipment
- Social Outings
- Counselling & Psychology
- Grooming Services
- Clinical Nursing
- Dementia & Palliative Care



Please email back to: info@glowhealthcareagency.com

Service schedule you would prefer

Name			Address				
Level		Hrs/week		Date		Edited by	
Services	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Home Cleaning							
Meal preparation							
Personal care							
Access to community							
Gardening services							

Request On Extra Services:

Requested Personal Alarm:

Contact Person's Name	Contact Person's Number	Relationship To Client

Please email back to: info@glowhealthcareagency.com.au

Home Care Package Subsidy

This schedule provides information on the price for common services you can access through a Home Care Package. Outlined appropriate costs will be deducted from your overall packaged budget, GST free. Pricing for allied health services, home maintenance/modification, aids, equipment which may form part of your Care Plan and Service Agreement are not included, they are priced at the time of need.

Level 1	Basic care needs
Level 2	Low-level care needs
Level 3	Intermediate care needs
Level 4	High level care needs

HOME CARE PACKAGE PER DAY	Level 1	Level 2	Level 3	Level 4
SUBSIDY RATE	\$28.14	\$49.49	\$107.70	\$163.27
BASIC DAILY FEE		As per client agreement		
ITCF – INCOME TESTED CARE FEE		As per client income		
SUPPLEMENTS		See specific Supplement		
TRANSFER FROM OTHER PROVIDER		As per transfer		
PER ANNUM	\$10,271.10	\$18,063.85	\$39,310.50	\$59,593.55

You may be required to pay basic daily fee. However, should income tested fee apply, the indicative amount as per the government individual's assessment is payable to the service provider, plus incidentals. Further information about your contribution can be located on the My Aged Care website:

www.myagedcare.gov.au Telephone: 1800 200 422

PRIMARY SUPPLEMENTS PER DAY	Level 1	Level 2	Level 3	Level 4
DEMENTIA & COGNITION SUPPLEMENT	\$3.24	\$5.69	\$12.39	\$18.78
VETERANS SUPPLEMENT	\$3.24	\$5.69	\$12.39	\$18.78
ENTERAL FEEDING SUPPLEMENT		\$21.58 (Bolus) \$24.24 (Non-Bolus)		
OXYGEN SUPPLEMENT		\$13.62		
TOP-UP SUPPLEMENT		As determined by the Secretary		
HARDSHIP SUPPLEMENT		As determined by the Secretary		
VIABILITY SUPPLEMENT		As determined by the Secretary		

The rates for the primary supplements and the viability supplement are indexed every year on 1 July. View the current rates in the Schedule of Subsidies and Supplements:

<https://www.health.gov.au/resources/publications/home-care-packages-program-subsidies-and-supplements-update>

Please email back to: info@glowhealthcareagency.com.au

Glow Healthcare Agency Price Guide

PRICING PER DAY	LEVEL 1		LEVEL 2		LEVEL 3		LEVEL 4	
	Day	Fortnight	Day	Fortnight	Day	Fortnight	Day	Fortnight
FULLY MANAGED								
Care Management	\$3.10	\$43.40	\$5.44	\$76.16	\$11.85	\$165.90	\$17.96	\$251.44
Package Management	\$3.10	\$43.40	\$5.44	\$76.16	\$11.85	\$165.90	\$17.96	\$251.44
SELF MANAGED								
Care Management	\$1.41	\$19.74	\$2.47	\$34.58	\$5.38	\$75.39	\$8.16	\$114.24
Package Management	\$3.10	\$43.40	\$5.44	\$76.16	\$11.85	\$165.90	\$17.96	\$251.44

Prices are adjusted in accordance with latest My Aged Care guidelines, displayed in numerical format.

Care management is an important service that includes coordinating care and services that will support your Care Plan goals. Every Home care package, including those that are self-managed require some degree of care management.

OTHER COSTS	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
TRAVEL & MILEAGE (PER KM)	\$1	\$1	\$1	\$1
EXIT FEE	\$0	\$0	\$0	\$0
LATE CANCELLATION	Notified after 5pm the day before scheduled service, 1 hour service fee will apply.			
ON SITE CANCELLATION	Within service hour or client no show on schedule service hour, full charge will apply.			

COMMON SERVICES PER HOUR Standard 2 hours minimum per service applies.	STANDARD	NON-STANDARD				
	WEEKDAY	EVENING	OVERNIGHT	SATURDAY	SUNDAY	PUBLIC HOLIDAY
PERSONAL CARE	\$61.60	\$68.99	\$95.48	\$92.40	\$107.80	\$154.00
CLEANING & HOUSEHOLD TASKS	\$61.60	\$68.99	-	\$92.40	\$107.80	\$154.00
TRANSPORT – COMMUNITY & SERVICES	\$61.60	\$68.99	\$95.48	\$92.40	\$107.80	\$154.00
LIGHT GARDENING	\$63.80	\$71.45	-	-	-	-
IN HOME RESPITE	\$63.80	\$71.45	\$98.89	\$148.33	\$173.05	\$197.78
NURSING SERVICES	\$81.40	\$91.16	\$126.17	\$122.10	\$142.45	\$203.50

All other services are provided on a quote basis

Spring Cleaning * Professional Cleaning * Professional Gardening * Pet Care * Allied Health Services * Assisted Technology * Personal Monitoring Systems * Home Modification & Maintenance

Homecare subsidy funding cannot be used as a general source of income for items such as: day to day bills, food, mortgage payments, rent, travel & accommodation, entertainment activities such as club membership or tickets to sporting events, other types of care funded, or jointly funded by the Australian government.

Please note: UNSPENT SUBSIDY are transferable to new service providers and must be refunded back to the government

Please email back to: info@glowhealthcareagency.com.au



Glow Healthcare Agency

Let's Get Started Today

Our friendly team can help you get the right care for yourself or someone you love.

Choosing an approved Home Care Package Provider like Glow Healthcare Agency will guarantee you better support, sound advice and effective management of your funds.

We'll help you tailor your package to suit your needs. And if your needs change, your services can change too. *We're here for you.*

At Glow Healthcare Agency our aim is to improve our client's healthcare outcomes by providing responsible quality care.

1300 157 715

02 8660 1936

info@GlowHealthcareAgency.com.au

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Mon - Fri 8AM - 5PM

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